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March 23, 2004

Attorney Docket No.: 12587-043001

## Mail Stop Patent Application

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Presented for filing is a new patent application claiming priority from a provisional patent application of:

Applicant: ANDREA LYNNE DODGE, CARL S. KIEFER, WILLIAM  
KILMARTIN AND HENRY M. HSU

Title: HUMAN SERVICE PROVIDER RELATIONSHIP MANAGEMENT  
FOR GOVERNMENT AGENCIES

Enclosed are the following papers, including those required to receive a filing date under 37 CFR §1.53(b):

	<u>Pages</u>
Specification	20
Claims	4
Abstract	1
Drawings	12

Enclosures:

— Postcard.

Under 35 USC §119(e)(1), this application claims the benefit of prior U.S. provisional application 60/459,290, filed April 1, 2003.

Basic filing fee	\$770
Total claims in excess of 20 times \$18	\$0
Independent claims in excess of 3 times \$86	\$0
Fee for multiple dependent claims	\$0
Total filing fee:	\$770

A check for the filing fee is enclosed. Please apply any other required fees or any credits to deposit account 06-1050, referencing the attorney docket number shown above.

CERTIFICATE OF MAILING BY EXPRESS MAIL

Express Mail Label No. EV303681155US

March 23, 2004  
Date of Deposit

16310 U.S. PTO  
032304  
Frederick P. Fish  
1855-1930  
W.K. Richardson  
1859-1951



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If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (617) 542-5070.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please direct all correspondence to the following:

**26212**

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Faustino A. Lichauco', with a large, stylized initial 'F'.

Faustino A. Lichauco  
Reg. No. 41,942  
Enclosures  
FAL/izz  
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